



Tactical & Intervention Security

COMPANY PROFILE

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Executive Summary

1. ISS Inkowt is a non-listed 100% Black owned Security company and was formed in 2016, with the sole purpose of providing authentic and reliable security services. We offer services in Retail, Commercial, Industrial, Hotels, Special Events, Offices, Stadiums, Filming, Armed escorting and homes, both physical and technical.
2. Our management team consist of incumbents whose backgrounds, expertise and commitment adds up to a broad technical knowledge that is appropriate to the field of security. We provide super technical service from our well trained security services, security officers are fully registered with the security Industrial Regulatory Authority (**SIRA**), personnel and deliver the promise efficiently at competitive prices. The equity ownership of the company represents the broad based black economic empowerment compliances and elements.

ISS INKOWI – renders security services on the client's premises. The services of ISS INKOWI are easily adaptable to meet all the challenges of the clients.

- A. The core business and responsibilities of ISS INKOWI includes:
 - Providing world-class security services.
 - Reacting promptly
 - Identifying aspects and areas of improvement proactively.
 - Helping organizations in identifying areas of risk.
- B. The intention of ISS INKOWI is to provide excellent services and competitive pricing structure at all the times.
- C. It is the endeavor of ISS INKOWI to ensure that the operations and activities of the client's processes run uninterrupted.
- D. ISS INKOWI works very closely with the clients to maximize output.

MISSION AND VISION STATEMENT

ISS INKOWI strives to become one of the leading companies in the provision of quality security services, and to lead through professionalism and dominate the security industry in South Africa.

THE MISSION, THE REASON FOR BEING, OF ISS INKOWI IS:

To provide a quality services at all the times by:

- a) Transferring skills and technology breakthrough to the under privileged
 - b) Delivering quality services to meet clients' needs and expectations
 - c) Practicing open business ethics
 - d) Being a transparent organization
- To provide learning institutions, industries, parastatals and government sectors with a professional security service.
 - To be the most reliable, efficient and responsible security provider in the country and further contribute to the economic growth of the country.
 - To be amongst the leading empowerment security entities in the country.

Objectives include:

- a) To take the lead in the field of security.
- b) To be safe guard and effectively protect client's assets.
- c) Render social responsibility within the immediate community.
- d) To ensure expansion of the company.
- e) To create job opportunities.

THE USP (unique selling proposition) of ISS INKOWI include.....

*Obvious BEE member

*The primary goal of ISS INKOWI is excellent services and competitive pricing structure at all times that will satisfy the customer and add the value to their businesses

*ISS INKOWI will implement mechanisms for customer interaction which will include:

- * An on-line request for information (RFI) on the website
- *An information website to learn about the services offered.

Recruitment & Selection

We have established an intensive selection process whereby applications are subjected to go a thorough procedure of selection through interviews and reference checks, Recruitment is firstly done from the historically disadvantaged communities, and the selection employment is based on merit and performance, NB all security officers are paid in accordance with the legislated minimum wages in terms of wages determinations 473 and disciplinary and grievances procedures are communicated to the personnel and conforms to the Labour Relation Act (**LRA**) and standard.

Our Commitments

The record shows that by appointing ISS Inkowi to look after your business's premises, you will be in partnership with a dedicated team, ISS INKOWI operates a 24/7 control center with radio communications linked to all sites and vehicles doing patrol duties and escorting goods, etc.

SUPERVISION

- *ISS INKOWI provides a 24/7 operational services which is provided by Supervisor
- *Management is available in case of emergency or as they required.

ROSTERING & DEPLOYMENT

- *All the reaction officers' deployment is done from the office control.
- *Rosters are done in advanced to eliminate misunderstanding and to ensure proper placement – accurate and punctual.

IDENTIFICATION

- *All the reaction officers have identification CALL SIGN.
- *Other equipment's includes Anti-riot equipment, Rifles & Pistols.
- *Uniforms are worn at all the times, EXCEPT **escorting squad**.
- *Reaction officers are issued with two sets of uniform.

REPORTING & DOCUMENTATION

- *Monthly or quarterly reports are done on request or as required.
- *ISS INKOWI provides access control register book to the clients at **"NO COST AT ALL"**.

Why appoint ISS INKOWI

ARMED LOCAL ESCORT:

- Armed assistants can be used to safe guard the delivery vehicles loaded with client's consignments.
- All the necessary training will also be confirmed before any armed assistant will accompany the driver of a delivery vehicle.
- The armed assistant will not deliver goods or parcels together with the driver or the other assistants but will only safe guard the transport vehicle and the consignment inside.
- These people will be in possession of licensed firearms not smaller than 9mm pistol or a 38-caliber revolver.
- Armed escort will be used for any bulk collections or deliveries, which need to be safe guard on route.
- Armed escort consist of two-armed guard in an unmarked vehicle traveling behind the delivery vehicle.

- The armed escort will drive a vehicle in good condition and with an engine capacity not smaller than a 1600cc.
- The armed escort will always be neatly dressed whenever present at any of the client's sites including the client's customer sites.
- The armed escort will be in possession of cell phone or paper.

EMERGENCY PROCEDURES

In any attempted hijacking, accident, or any other emergency the following procedure will take place:

- Response units from ISS INKOWI will be contacted.
- SAPS will be contacted by ISS INKOWI radio room.
- The clients contact person will be noticed.

HIJACKING

*The armed escort will notify afore-mentioned places immediately.

*Surveillance will continue until response unit / SAPS arrive.

*Ones the response units / SAPS have arrived on the scene ISS INKOWI will take the necessary steps retrieve the cargo in terms of regulations and SAPS procedures, and firearms will only be used in case of emergency.

ACCIDENT OR BREAK DOWN

*Response units from ISS INKOWI will be contacted.

* The clients contact person will be notified immediately.

*The cargo will be secured by whatever means possible.

An authorized client's person will deal with the accident scene or breakdown.

EFFICIENCY

We have necessary provision in the place that allows us to provide upper clients with effective results from assignment, rapidly without haste and less expensively.

FOCUS

We focus on accomplishing a critical assignment with little involvement from our clients, our clients our clients are free to operate their ongoing business with no distractions.

ANONYMITY

We operate as an independent firm and need not reveal the identity or purpose of any investigation clients within normal legal and ethical bounds and so do not give out information prior approval from our clients.

OBJECTIVITY

We provide a fresh view-point unencumbered by pressure or external bias. If we cannot help our clients, we provide an honest opinion and are able to refer them to other appropriate sources.

FLEXIBILITY

We have immediate access to reliable research information and utilize our own resource to tailor our proposals exclusively.

BUSINESS PROCESSES CONTINUE...

- The company performs a need analysis to determine the risk and threats.
- Based on the need analysis the company provides advice to the client.
- System analysis is performed to determine the level of reliability.
- Security surveys are conducted and confidentially managed.
- Management will review existing system and programs as and when necessary to limit risk and threats.
- PERIOD OF CONTRACT: The Company prefers to enter into an agreement or contract for fixed period as negotiated with the client.

SECURITY OFFICER GRADES EXPLANATION

To provide good services, ISS INKOWI has to have well trained reaction from accredited training College.

NB: All the reaction officers has to have a valid grade 12 certificate and S.O.B minimum grade 11 certificates or report from the schools.

Grades:

Security Officer, Grade A" means an employee who performs any one or more of the following duties:

- a) Advising or reporting on any matter affecting guarding or protecting services.
- b) Assuming responsibility for staff training.
- c) Guarding or protecting goods.
- d) Supervising sub

Reaction officer, Grade A" means an employee who performs any one or more of the following duties:

- a) Supervising
- b) Controlling
- c) Instructing or training Reaction officer, Grade C, D, or E
- d) To reporting thereon to his employer or may drive motor vehicle in the performance of any or all or all of his/her own duties.

Reaction officers Grade C" means an employee who performs any one or more of the following duties:

- a) Supervising or controlling security officers grade D & E
- b) May drive motor vehicle in the course of supervision and controlling reaction officer's grade d & e.
- c) May drive motor vehicle for the purpose of transporting reaction officers.

Reacting officer Grade D" means an employee who performs any or more of the following duties:

- a) Controlling or reporting to the movement of person or vehicle through checking

points or premises etc.

- b) Searching person and if necessary, restraining them
- c) Supervising or controlling reaction officers, grade E
- d) Searching goods or vehicles

Reaction Officer E means an employee other than a reaction officer grade D or more of the following duties:

- a) Guarding, Protecting or patrolling premises or goods
- b) Handling or controlling dogs in the performance of any or all of these duties.

Grade A	Armed	AS PER SIRA RATES
Grade A	Unarmed	SIRA RATES
Grade B	Armed	SIRA RATES
Grade B	Unarmed	SIRA RATES
Grade C	Armed	SIRA RATES
Grade C	Unarmed	SIRA RATES
Grade D	Armed	SIRA RATES
Grade D	Unarmed	SIRA RATES
Grade E	Patrol	SIRA RATES

REFERENCES

Company	Contact Person	Contact Number	Duration
Motheo Construction Group	Mr. H.M Brink Project Manager	0790569963	24 May 2018-Present
Tembisa Christian Family Church	Ms P.S Mamsiey Accountant	0737835602	29 May 2018-Present
Infracor	Mr. Christoff Kriel Project Manager	(012) 809-1137	10 Feb 2019-Present
BP Ebony	Mr Khanyi	083 386 9508	2017- present
Claunet Construction	MR Emil Koltzow	012 548 1597	23-06-2019-Present